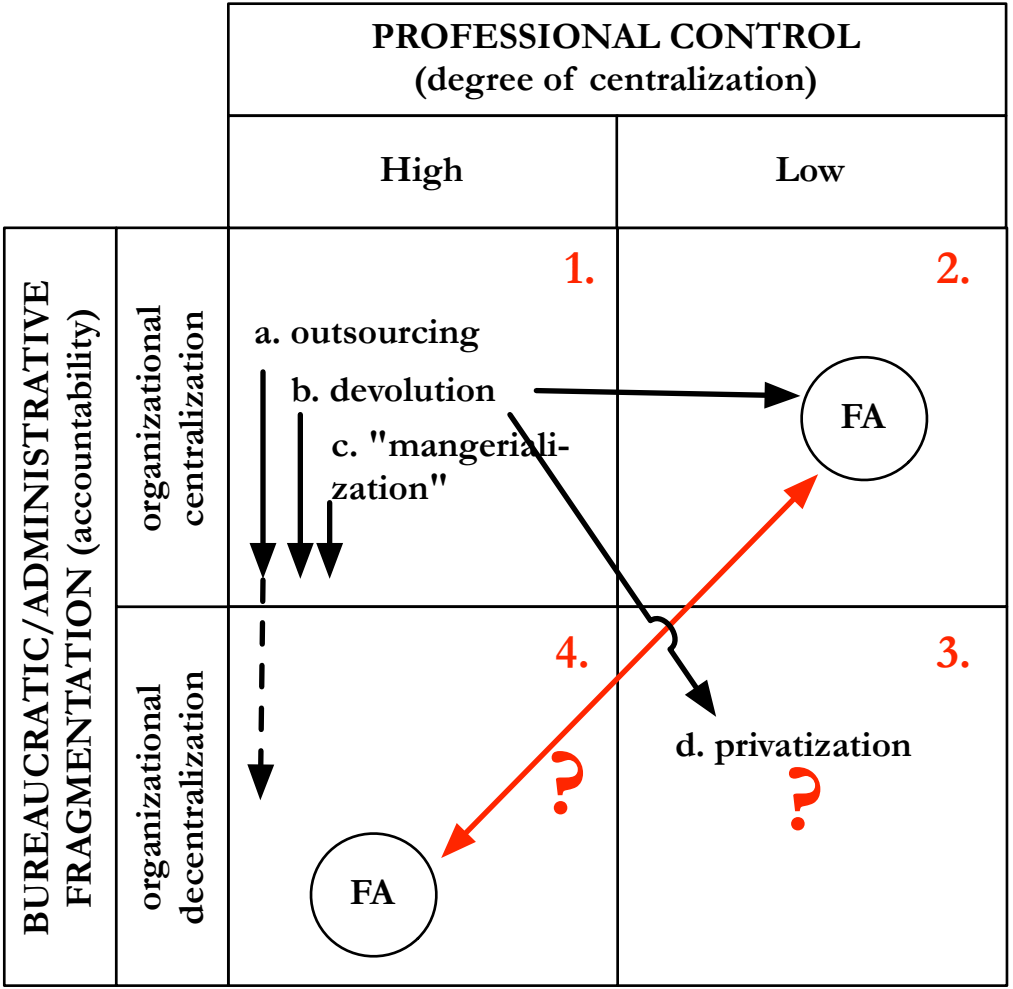
PROFESSIONAL CONTROL
(degree of centralization)
High
Low
BUREAUCRATIC/ADMINISTRATIVE FRAGMENTATION (accountability)
organizational centralization
organizational decentralization
1.
2.
3.
4.
a. outsourcing
b. devolution
c. "mangerialization"
d. privatization
FA
FA
?
?